

HopeWorks News Release

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HopeWorks Opens Brand-New Hope Village

HopeWorks opens New Mexico's first newly-constructed single-site permanent supportive housing development

ALBUQUERQUE, NM (January 11, 2022) – When residents begin moving into Hope Village later this month in Albuquerque, it will be the culmination of a bold step forward in New Mexico: the state's first newly-constructed, single-site permanent supportive housing development for those experiencing chronic homelessness. "Single site" refers to a best practice model where clients have access to all of the supports they need (mental/behavioral health services, therapy, basic needs, medical care, etc.) on site where they live. Permanent Supportive Housing combines quality affordable housing with wraparound services to help those who are homeless obtain housing, mental stability, and self-sufficiency.

Hope Village, a three-story, 38,000 square foot, 42-unit building, is among the first housing developments in the country to incorporate the principles of trauma-informed care into its design, which is intended to create a living space that makes residents feel safe, unconfined, and connected to the outdoors. Hope Village is owned and operated by HopeWorks, formerly St. Martin's Hospitality Center.

"The time has come in New Mexico to create permanent housing that is tailored to the needs of our most vulnerable clients," says Annam Manthiram, *CEO* of HopeWorks. "We will provide Hope Village residents a home that presents immense possibility and is representative of the type of transformative community that has the power to heal trauma they may have experienced in their lives and on the streets. We are proud to be the first in the state to build much-needed new housing for our unsheltered neighbors. Housing is the answer to ending homelessness."

Located at 1215 Third Street NW, next to the existing day shelter, Hope Village includes a ground floor for mental/behavioral health services, offices, as well as engagement space/gathering areas for the clients. The second and third floors are 405 square feet, one-bedroom units, designed to be both ADA-accessible and have universal and trauma-informed

design features. This building also includes a management office, a maintenance room, a central front lobby, a social services provider’s office and additional service space, as well as public gathering spaces and laundry areas on the second and third floors. The site includes parking for the building, landscaping, and a public “courtyard” located toward the interior of the site.

Residents are selected at random after ensuring they meet the federal definition of “homelessness” or “precariously housed,” have a documented mental, emotional, or behavioral disorder, are able to complete daily living activities independently, have an income at or below 30% AMI, and meet other eligibility requirements, including a score of 13 or higher on a commonly-used “vulnerability index” (VI-SPDAT). The site has 24/7 security and safety presence and video surveillance. A staff person trained in crisis intervention and de-escalation will be on location and available 24/7. Building access is restricted only to residents and staff. Clients may remain residents of the Hope Village community indefinitely or may choose to live independently at some point.

This venture represents a unique and bold collaboration between HopeWorks, The City of Albuquerque, Bernalillo County, the National Housing Trust Fund, and Mortgage Finance Authority (MFA). Design and construction partners included YES Housing, Mullen Heller Architects, and Consensus Planning.

About HopeWorks: Founded in 1985, HopeWorks is the largest nonprofit serving the needs of individuals and families experiencing homelessness in New Mexico. Every year, approximately 11,000 men, women and children are given access to an onsite day shelter where their basic needs are met: food, clothing, mail, storage, showers, laundry, hygiene and telephone/internet access. HopeWorks also provides mental and behavioral health, employment, and housing services.

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