



hopeworks
ending homelessness since 1985

HopeWorks is a powerful example of how one organization can transform the lives of so many people, one homeless episode at a time.

HopeWorks is the largest nonprofit organization in New Mexico working to end homelessness among individuals and families. Every year, approximately 15,000 men, women, and children come through our doors, seeking services to help them exit their homeless episode.

Hope is a powerful word, and combined with Works, our name signifies a new beginning for our clients, but one that requires thoughtful, deliberate action. Our clients take an active role in becoming independent and self-sufficient. We give them the tools to live the life they deserve, but they must always remain hopeful that a tide will turn, a barrier will fall. Light is at the end of the tunnel.



Thousands of people are experiencing homelessness in New Mexico every year.

For those experiencing homelessness in New Mexico, this light is so critical. According to the U.S. Census, about one in five New Mexicans live in poverty. Poverty leads to homelessness. The New Mexico Coalition to End Homelessness estimates that approximately 11,000 people will experience homelessness in our city.

We have a solution, which includes addressing all of the underlying factors that lead to homelessness, such as poverty, unaffordable housing, mental/behavioral health issues, substance abuse, unemployment, and more.

We are committed to ending homelessness in New Mexico.

Bringing Hope to Thousands in Albuquerque – And Beyond

Our History: In 1985, the Episcopal community and its leaders founded HopeWorks in response to increases in the number of individuals experiencing homelessness in Albuquerque. At that time, HopeWorks served an average of 50 individuals a day with shelter and a hot morning meal. Now, over 15,000 individuals pass through our doors, seeking services to help them exit their homeless episode. Though we have grown and expanded our service array, we have not forgotten our roots. We continue to remain an organization founded on hospitality, compassion, and innovation.

Key Programs

- **Day Shelter and Basic Needs:** Food, clothing, storage, showers, mail, IDs, resources for over 8,000 men, women, and children per year.
- **Outreach:** Outreach encounters over 1,000 individuals living on the streets, tunnels, tents, and alleyways and brings services to them (as well as getting them housed).
- **Housing:** HopeWorks permanently houses over 400 people a year.
- **Behavioral/Mental Health:** We provide intensive case management, coordinating medical, housing, and psychiatric services, medications, and psychiatry for over 800 individuals.
- **Employment:** Through various programs, including our social enterprise we place almost 2,000 people in jobs every year.

Our Mission: We provide resources, opportunities, and hope those experiencing or at-risk of experiencing homelessness.

Our Vision: **We aim to end homelessness, one person, and one family at a time.**

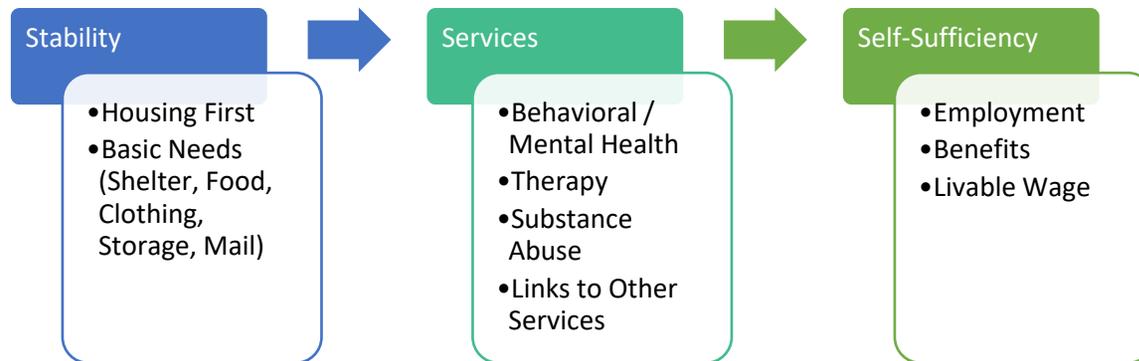
There are an estimated 2,551 people experiencing homelessness in New Mexico on any given day (*United States Interagency Council on Homelessness, 2018*), the majority of whom are experiencing their homelessness episode in Albuquerque. **Actual numbers are estimated to be in the tens of thousands.**



Our Solution: Housing First

There is only one solution to ending homelessness—housing (*National Alliance to End Homelessness, 2018*). In addition, systems of coordinated care must be in place in order to ensure that our clients, especially those suffering from mental illness, have the support they need to stay housed.

For over twenty years, HopeWorks has been housing individuals experiencing homelessness, as well as providing them with the wraparound care they need to stay healthy, happy, and housed.



We are always searching for innovative, creative solutions to end homelessness. To this end, we will be building a 42-unit permanent supportive housing structure directly on our campus.

This project—the first of its kind in New Mexico—will house the most chronically homeless: those individuals you see living on the streets, who may have lost hope and a sense of future.

This is a pivotal first step. Housing is the only real solution. Once we have demonstrated that this model works in Albuquerque, we anticipate that additional housing projects will follow.

Together, we are blazing the trail. Your kindness gives us the courage to end homelessness, one person at a time.

Hope Village: The First and Only Project of Its Kind in New Mexico

In 2019, HopeWorks will begin construction of a 42-unit, Permanent Supportive Housing Project directly onto its campus.

This project will be the first of its kind in New Mexico, providing permanent housing to the most chronically homeless in Albuquerque, alongside supportive services designed to keep them stable and housed.

Single site refers to the fact that clients can live and access all of the supports they need (mental/behavioral health services, therapy, basic needs, medical care, etc.) all on one campus.

Permanent supportive housing is nationally recognized as a proven solution to end homelessness. Our goal is to house the most chronically homeless: those individuals you see living on the streets, who may have lost hope and a sense of future.



This venture represents a unique and bold collaboration between the City of Albuquerque, Bernalillo County, National Housing Trust Fund, Mortgage Finance Authority, and YES Housing.

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HopeWorks Is Ending Homelessness in Our Community. Right Here. Right Now.

A new home. A new life. HopeWorks—for one individual, one family at a time.

The time between when a household experiences homelessness and when they are housed is so critical. Studies have proven that the sooner we can eliminate this gap (or avoid it all together), the better the overall outcomes for our clients.

We cannot allow their homeless episode to define the trajectory of their future.

Programs like ours have a profound effect on the health and wellbeing of the individuals we serve. Our clients are healthier. They find better jobs. They are proud in their homes, living with dignity and respect. They are happier, and they are independent. And most importantly, they remain strong and healthy, not allowing their homeless episode to take their life away.

This is a remarkable responsibility—a responsibility that requires the benevolence of key supporters. Please know that your kindness toward HopeWorks and our clients will establish a legacy of hope, healing, and life for years to come.



You have the power to end homelessness in New Mexico.
Are you ready?